

तार का पता: "मिनीस्टील"

Telegraphic Address : "MINISTEEL"



सूचना का
अधिकार

सं. _____
No. No.25013/2/2016-Ad (G)
भारत सरकार
GOVERNMENT OF INDIA
इस्पात मंत्रालय
MINISTRY OF STEEL
उद्योग भवन
UDYOG BHAWAN

नई दिल्ली-110107

New Delhi-110107

19th April, 2017

M/s Systematic Communication Pvt. Ltd.
216, 2nd Floor, RG Square LSC, Near Max Balaji Hospital,
I.P. Extension, Patparganj,
New Delhi-110 092

Subject: Award of Rate Contract (ARC) for NEC make KTS Exchange installed in the Ministry of Steel.

Sir/Madam,

I am directed to refer to your Online Bid No. 503430 dated 03.01.2017 regarding award of **Rate Contract for Maintenance** of four Nos. of NEC make KTS Exchange installed in Office of Hon'ble Steel Minister at Udyog Bhavan, Chamber of Minister at Parliament House, Residence of Hon'bl Steel Minister at 22, Akbar Road and residence of Minister of State for Steel at 7, Lodi Estate, New Delhi and to say that the Competent Authority has accepted the rate contract for maintenance for **Four systems of NEC make - KTS Exchange** as per **Annexure-II** subject to the terms and conditions mentioned in **Annexure-I**.

2. The period of Maintenance contract will be *valid for Two year with effect from 20.04.2017 to 19.04.2019*. This period may be further extended as per the requirement of the Ministry or may be curtailed/terminated before expiry of this period.
3. The Rate Contract for Maintenance will be made effective only after receiving of your acceptance of terms and conditions of Rate Contract for Maintenance and deposit of Performance Security of **Rs. 6000/- (Rupees Six thousand only) by way of Fixed Deposit (FD)**.
4. You are, therefore, requested to deposit **PERFORMANCE SECURITY** immediately to this Ministry so that the **Maintenance Contract (MC)** could be finalized.
5. This issues with the concurrence of Internal Finance Division (IFD) vide their Dairy No.P.670/ dated 10.04.2017.

Encl: As above

Yours faithfully,



(K.Murali)

Under Secretary to the Govt. of India

☎ 23061243

Copy to:

1. NIC, Ministry of Steel (with request to upload it on the website of the Ministry of Steel)
2. Internal Finance Division (IFD), Ministry of Steel
3. Pay and Accounts Office, Ministry of Steel

हिन्दी का प्रयोग उपेक्षित नहीं है, पत्र का उत्तर शीघ्र दिया जायेगा।

Terms and Conditions

1. The contract will be valid for a period of 24 months w.e.f. award of the date of contract. However, the contract may be further extended as per the requirement of the Ministry or may be curtailed/terminated before expiry of this period.
2. The contract shall be on a **Comprehensive Maintenance Service Basis** and no extra charges for any general wear and tear/spare parts, etc. shall be made by the Ministry of Steel. During the contract period it will be the responsibility of the company to keep the equipment in perfect working condition.
3. The repair works will have to be carried out at the location of the equipment except in the exceptional circumstances where the equipment or any component may be required to be taken out for repairs in workshop. In such cases the standby arrangement shall have to be made by the company and in no way the working of KTS shall be held up for want of any standby arrangements.
4. The payment towards Comprehensive Maintenance Contract shall be made in four instalments each after the successful completion of three months/each quarter on production of satisfactory reports from the concerned users. **Payment shall be made by electronic transfer to the account of the firm on submission of pre-receipted typed bill in triplicate.**
5. The Firm will have to provide Comprehensive Service Maintenance Contract in respect of the Key Telephone System installed in the Office of Hon'ble Steel Minister in Udyog Bhavan, New Delhi; Chamber of Minister at Parliament House; Residence of Hon'ble Steel Minister at 22, Akbar Road, New Delhi and residence of Hon'ble Minister of State for Steel at 7, Lodi Estate, New Delhi. of Ministry of Steel.
6. The Firm shall not appoint any sub-contractor for the work under any circumstances.
7. The Firm shall ensure that their technicians/workers are polite, courteous, well behaved and honest. The Agency shall be responsible for the conduct/integrity of persons deputed for Comprehensive Service Maintenance Contract works in the Government premises and will also be responsible for any act of omission or commission on their part. The Agency will vouch for their character and integrity.
8. The Firm's technicians/workers shall not indulge in any unlawful activity in the premises and shall have good moral character. The Agency shall be fully responsible for any theft, burglary, fire or any other mischievous deeds/ damage done by its technicians/workers.
9. The Ministry shall have the right to impose cash penalty on the Agency/Firm or deduct such amounts as deemed appropriate from its Security Deposit/Quarterly Bills in the event of this Ministry being put to any financial loss directly or indirectly by any act of omission/commission or negligence on the part of the Agency's technicians/workers.
10. Insurance and accident risks of the technicians/workers will be the sole responsibility of the Agency/Firm.
11. The Ministry reserves the right to order any technician/worker of the Firm to leave its premises if his/her presence at any time is felt undesirable.
12. The Agency shall supply and use the parts/materials of the standard/branded types only. Ministry's decision to accept/reject a particular part/item shall be final and binding on the Agency/ Firm. The Agency/ Firm shall be responsible to supply/ replace any of the required items to the full satisfaction of this Ministry at all times during the validity of the contract.

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19/4/17

Annual Rate Contract for Maintenance of NEC KTS Exchanges

S.No.	Name of Item	Installed at	Rate (₹) + 15% Tax
1.	Maintenance Contract (KTS) NEC Aspila EX Key 8 P&T 24 digital & 8 Analog extension System .	Office of HSM, Udyog Bhavan, New Delhi	62,000/-
2	Maintenance Contract (KTS) NEC Aspila Ex Key 4 P&T & 8 Extensions	Chamber of Hon'ble HSM, 68, Parliament House, New Delhi.	13,950/-
3.	Maintenance Contract (KTS) NEC Aspila Ex Key 8 P&T, 16 Digital & 8 Analog Extension	Residence of Hon'ble HSM, 22, Akbar Raod, New Delhi	32,000/-
4.	Maintenance contract (KTS) NEC Aspila Ex Key 4 P&T, 16 Digital & 8 Analog Extension	Residence of Hon'ble State Minister for Steel at 7, Lodi Estate, New Delhi	32,000/-

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(K. Murali)

Under Secretary to the Govt. of India