



सं. No.25013/2/2016-Ad (G)

No. _____

भारत सरकार
GOVERNMENT OF INDIA
इस्पात मंत्रालय
MINISTRY OF STEEL
उद्योग भवन
UDYOG BHAWAN

नई दिल्ली-110107
New Delhi-110107

31st March, 2017

To,

M/s Gurusons Communications Pvt. Ltd.
109, Southex Plaza-I. NDSE –II,
New Delhi 110049

Subject: Award of Rate Contract for Maintenance of Two systems of Siemens Hipath 3550-KTS Exchange installed in the Ministry of Steel.

Sir/Madam,

I am directed to refer to your Online Bid No. 504676 dated 06.01.2017 regarding award of **Rate Contract for Maintenance** of two Nos. of Siemens Hipath 3550 KTS Exchange installed in the Ministry of Steel and to say that the Competent Authority has accepted the rate contract for maintenance for **Two systems of Siemens Hipath 3550- KTS Exchange** as per **Annexure-II** subject to the terms and conditions mentioned in **Annexure-I**.

2. The period of Maintenance contract will be *valid for Two year with effect from 01.04.2017 to 31.03.2019*. This period may be further extended as per the requirement of the Ministry or may be curtailed/terminated before expiry of this period.

3. The Rate Contract for Maintenance will be made effective only after receiving of your acceptance of terms and conditions of Rate Contract for Maintenance and deposit of Performance Security of **Rs. 6000/- (Rupees Six thousand only)** by way of *Fixed Deposit (FD)*.

4. You are, therefore, requested to deposit PERFORMANCE SECURITY immediately to this Ministry so that the Maintenance Contract (MC) could be finalized.

5. This issues with the concurrence of Internal Finance Division (IFD) vide their Dairy No.P.3091/ dated 23.03.2017.

Yours faithfully,

Encl: As above

(K.Murali)

Under Secretary to the Govt. of India

☎ 23061243

Copy to:

1. NIC, Ministry of Steel (with request to upload it on the website of the Ministry of Steel)
2. Internal Finance Division (IFD), Ministry of Steel
3. Pay and Accounts Office, Ministry of Steel

हिन्दी का प्रयोग उपेक्षित नहीं है, पत्र का उत्तर शीघ्र दिया जायेगा।

Terms and Conditions

1. The contract will be valid for a period of 24 months w.e.f. award of the contract. However, the contract may be further extended as per the requirement of the Ministry for a period of six months or may be curtailed/terminated before expiry of this period.
2. The contract shall be on a **Comprehensive Maintenance Service Basis** and no extra charges for any general wear and tear/spare parts, etc. shall be made by the Ministry of Steel. During the contract period it will be the responsibility of the company to keep the equipment in perfect working condition.
3. The repair works will have to be carried out at the location of the equipment except in the exceptional circumstances where the equipment or any component may be required to be taken out for repairs in workshop. In such cases the standby arrangement shall have to be made by the company and in no way the working of KTS shall be held up for want of any standby arrangements.
4. The payment towards Comprehensive Maintenance Contract shall be made in four installments each after the successful completion of three months/each quarter on production of satisfactory reports from the concerned users. **Payment shall be made by electronic transfer to the account of the firm on submission of pre-receipted typed bill in triplicate.**
5. The Firm will have to provide Comprehensive Service Maintenance Contract in respect of the Key Telephone System installed in the Office of the Hon'ble Minister of State for Steel, office of Secretary (Steel) and extensions provided at chambers of higher officers of Ministry of Steel.
6. The Firm shall not appoint any sub-contractor for the work under any circumstances.
7. The Firm shall ensure that their technicians/workers are polite, courteous, well behaved and honest. The Agency shall be responsible for the conduct/integrity of persons deputed for Comprehensive Service Maintenance Contract works in the Government premises and will also be responsible for any act of omission or commission on their part. The Agency will vouch for their character and integrity.
8. The Firm's technicians/workers shall not indulge in any unlawful activity in the premises and shall have good moral character. The Agency shall be fully responsible for any theft, burglary, fire or any other mischievous deeds/ damage done by its technicians/workers.
9. The Ministry shall have the right to impose cash penalty on the Agency/Firm or deduct such amounts as deemed appropriate from its Security Deposit/Quarterly Bills in the event of this Ministry being put to any financial loss directly or indirectly by any act of omission/commission or negligence on the part of the Agency's technicians/workers.
10. Insurance and accident risks of the technicians/workers will be the sole responsibility of the Agency/Firm.
11. The Ministry reserves the right to order any technician/worker of the Firm to leave its premises if his/her presence at any time is felt undesirable.
12. The Agency shall supply and use the parts/materials of the standard/branded types only. Ministry's decision to accept/reject a particular part/item shall be final and binding on the Agency/ Firm. The Agency/ Firm shall be responsible to supply/ replace any of the required items to the full satisfaction of this Ministry at all times during the validity of the contract.

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AMC for Two systems of Siemens Hipath 3550- KTS Exchange

S.No.	Items	Rate (₹)	**VAT/any other applicable (₹)
1.	Annual Maintenance (KTS) Two Systems	83,017/-	Service Tax @15% on 70% of AMC Value. Vat @5% on 80% of AMC Value.
2.	Standard with Key Module (openstage 15T with Key Module)	13,430/-	VAT @ 5% Extra
3.	Entry (Openstage 15T)	8200/-	VAT @ 5% Extra
4.	802	761/-	VAT @ 5% Extra
5.	Dect	12,500/-	VAT @ 5% Extra
6.	Optipoint Adv.(Openstage 40T with Key Module)	19,682/-	VAT @ 5% Extra
7.	Standard (Opti point 15T)	8,200/-	VAT @5% Extra
8	2" Pair cable with Channel	24.50 per mtr.	VAT @ 5%
9.	MDF	2,390/-	VAT @ 5% Extra

**** Note:** In case of any change in taxes during the currency of contract, the invoice will be submitted on actuals.

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31/3/17