

No.25014/1/2016-Admn. Gen
Government of India
Ministry of Steel
(General Admn. Division)

Udyog Bhavan, New Delhi
Dated 7 July, 2018

To,

M/s. Anil Communications,
Shop No.15, Sabzi Market,
Kautalya Marg, Chankaya Puri,
New Delhi - 110021

Subject: Recharging and Award of Annual Maintenance Contract (AMC) of 40 Nos. of DTH Tata Sky Set Top Boxes in the Ministry of Steel.


Sir,

I am directed to say that Competent Authority in the Ministry of Steel has decided to Award the Contract for the Maintenance of 40 Nos. of DTH Tata Sky Set Top Boxes in Ministry of Steel, Udyog Bhavan and residence of MOS, 7, Lodi Estate, New Delhi for the period of two years w.e.f. 01.07.2018 to 30.06.2020 @ Rs.750/- per connection for two year + GST as applicable (i.e. Rs.60,000/- + GST as applicable) as per following terms and conditions:-

1. During the contract period the firm will repair/replace all defective parts/components.
2. The firm is required to attend to the Tata Sky Connections at least once in a month apart from the routine complaints, to ensure that all the connections are working properly.
3. During the currency of contract period no demand for revision of rates on any account whatsoever will be entertained.
4. The Tata Sky Box as requiring repair/ replacement of parts, laying of new cables, replacement of Tata Sky remote, shifting the Tata Sky connection from one location to other shall be attended to within 24 hours for which no extra charges will be paid by this office.
5. In the event of any major breakdown of Tata Sky Set Top Box, a standby Set top box is to be provided by the firm in lieu thereof.
6. If the services of the firm are not found satisfactory, the Ministry of Steel reserves the right to terminate the contract at any time whose decision will be final.
7. Tata Sky connections will be recharged by the firm as per existing package for one year w.e.f. 1st July, 2018 (for 12 months, payment for 11 months only), except the recharge of Minister's Residence office and thereafter they will submit the bills for payment. In the case of Minister of Steel Residence office, 22 Akbar Road, New Delhi is concerned, the same has already been recharged upto 31.01.2019. However, the recharge in respect of both Ministers (HSM & MoS for Steel) residence is concerned, the same may be done on monthly basis and submit the bills thereafter accordingly.
8. The payment of comprehensive AMC will be made quarterly after expiry of each quarter.
9. Arbitration: In the event of any dispute or disagreement under or in relation to this agreement or over the interpretation of any of the terms hereinabove contained or any claim or liability of the party, the same shall be referred to the sole Arbitrator to be nominated by mutual consent of both parties therein. The intending party will serve notice in writing upon the other party notifying its intention for appointment of Arbitrator. Should both parties fail to agree on by mutual consent, then Ministry will appoint the sole Arbitrator. The provisions of Arbitration and Conciliation Act, 1996 will apply. The arbitration proceedings will be held in New Delhi. The Arbitrator will give reasons for his award and the award passed by the Arbitrator shall be final and binding upon the parties herein. Such reference shall be deemed to be a submission to arbitration under the Indian Arbitration and Conciliation Act, 1996, or of any modifications or re-enactment there of including the rules framed there under.
10. Pending the submission of and/or a dispute difference or claim or until the arbitral award is published; the Parties shall continue to perform all of their obligations under this agreement without prejudice to a final adjustment in accordance with such award.
11. The firm is requested to submit the acceptance of the contract through its authorized representative within seven days from the date of receipt of this letter.

12. The contract will be interpreted under Indian Laws and subject to the jurisdiction of Delhi Courts.
13. The firm is requested to deposit Fixed Deposit amounting to Rs.3,000/- in favour of PAO, Ministry of Steel, New Delhi as Security Money valid for two years, which will be refunded to the Firm on satisfactory completion of AMC.
14. This issues with the approval of IFD (Finance Section) vide their No.14014 (3)/2016-सा0प्र0, dated 21.06.2018 and 03.07.2018 respectively.

Yours faithfully,


(K.Murali)

Under Secretary to the Government of India

☎ 23061243

Copy to :

1. NIC, Ministry of Steel (with request to upload it on the website of the Ministry of Steel)
2. Internal Finance Division (IFD), Ministry of Steel
3. Pay and Accounts Office, Ministry of Steel